The Infosim GmbH & Co. KG is an international software vendor and value-added reseller headquartered in Würzburg, Germany. With international subsidiaries in Singapore and Austin, TX.

Our main three areas of operation are:
- Unified Network & Services Management with our award-winning Product StableNet®
- Business software based on Microsoft Dynamics 365 Business Central
- Individual software developments

Strong growth in our StableNet® division necessitates the expansion of our team in the HQ office in Würzburg, Germany.

YOUR AREA OF RESPONSIBILITY
- Troubleshooting and fault management in 1st, 2nd, 3rd level support
- Transforming business requirements into technical designs
  - Assisting as Senior Technical Expert for consulting and analysis of respective business requirements
  - Ensuring compliance with standards for the design and deployment of technical solutions
- Recording of system requirements as well as testing, recommending, and implementation of solutions
- Support & resolve production challenges and cooperate with other business and technology teams
- Performing general system administration, including installation, configuration and support of our StableNet® Monitoring Platform

YOUR SKILLS
- Strong analytical and problem-solving skills, as well as excellent customer service skills
- Ability to interpret faults and correlate events for problem determination within a large varied and complex systems environment
- Broad experience in networks, operating systems (Windows, Linux) and databases
- Strong interpersonal skills and ability to communicate clearly and concisely, both orally and in writing
- Experience in installation and configuration of SQL servers are of particular benefit
- Fluent written and verbal communication skills in English. Other foreign languages (French, Spanish, Russian, etc.) are an additional advantage
- Knowledge in Java, XML, etc.

OUR BENEFITS
- Friendly and informal work environment with relaxed command structures
- Exciting international projects
- Many opportunities for further education and training
- A broad spectrum of social activities, such as team events or tickets for the Handball Bundesliga
- Workplaces with panorama view over Würzburg and the Marienberg fortress
- High level of research and innovation
- Flexible working hours
- Ideal location on Hubland North with direct access to public transport and shopping area nearby

INTERESTED? We are looking forward to your application: jobs@infosim.net

Please send us your complete application (PDF) including cover letter, CV, certificates, your salary requirements and earliest date of availability.